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## **Democratizing Analytics**

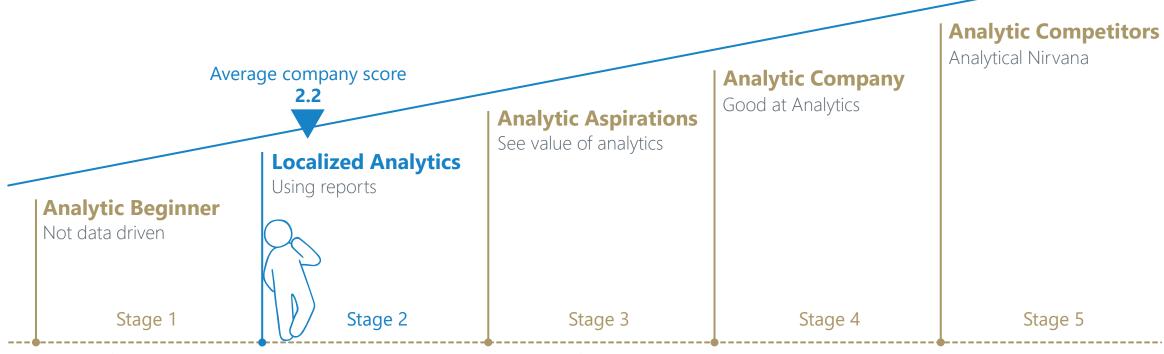
Enabling leaders to accelerate analytics innovation, drive growth and create a competitive advantage in their organizations

Heidi Badgery

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## Stages of Analytic Maturity



Model Adapted from Competing on Analytics, Davenport and Harris, International Institute of Analytics

Percentage of knowledge workers analytically capable:	1%	10%	25%	50%	
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## Companies Are Investing Significantly to Digitally Transform



#### **Common Approaches**

- Build out functional data science teams
- Re-write governance charter
- Build the data lake
- Digital transformation efforts
- Automation efforts

https://www.forbes.com/sites/gilpress/2020/01/13/ai-stats-news-only-146-of-firms-have-deployed-ai-capabilities-in-production/?sh=6cde42c52650

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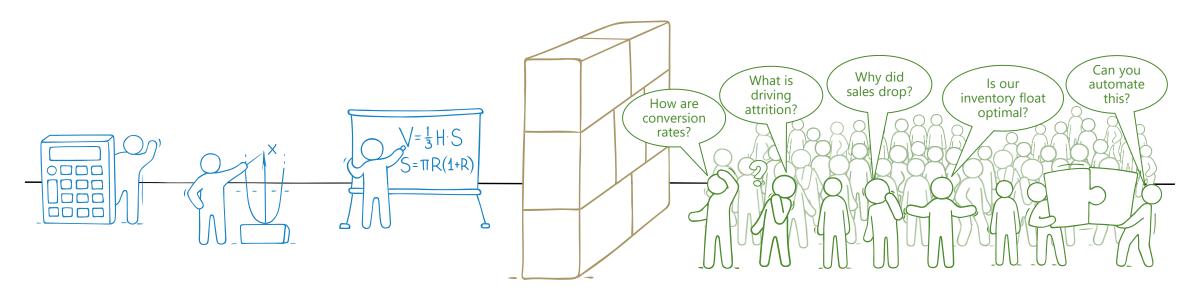


#### **Common Pain Points**

- Results are too slow
- Long time to value
- DS teams consumed with low level tasks

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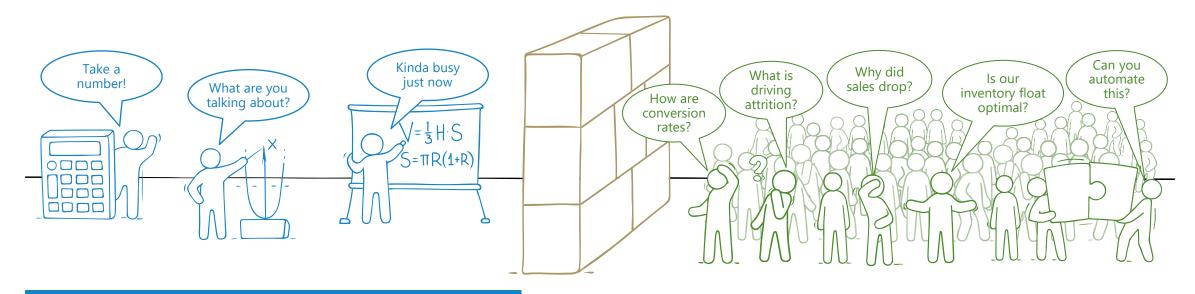
## A Growing Divide... People vs. Technology



**Data Scientists** 

**Knowledge Workers** 

## A Growing Divide... People vs. Technology

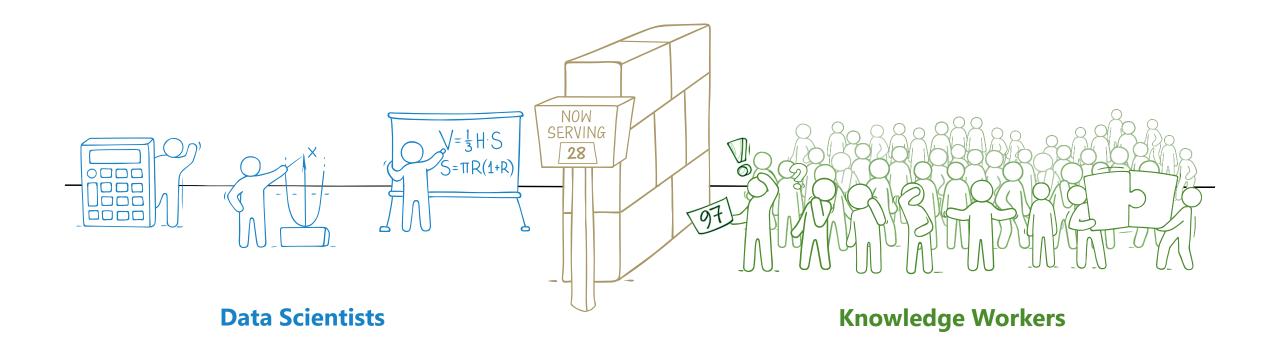


#### **Data Science Teams Frequently Struggle**

- Too few data scientists
- Missing key domain knowledge
- Many projects not implemented as line of business isn't comfortable
- Desire better questions/projects (data janitors, dashboard builders, etc.)

#### **Knowledge Workers**

## Highly Centralized CoEs Have Challenges. . .

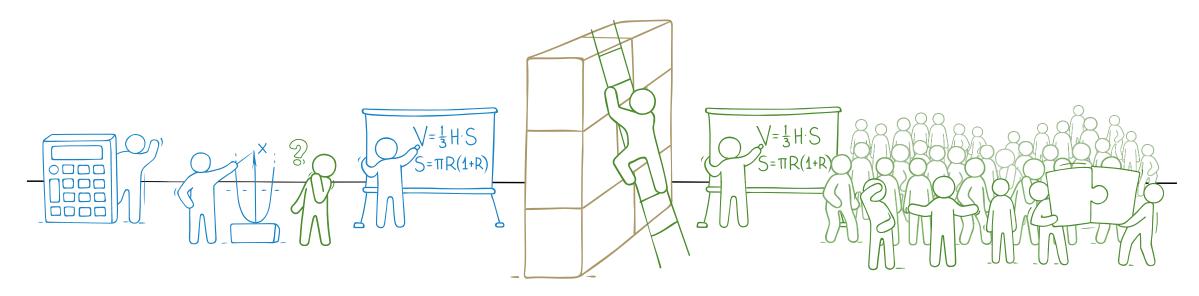


Companies satisfied that rely on centralized IT/analytic teams for data analysis

Sources: "Digital Pulse Survey", Harvard Business Review <a href="https://www.alteryx.com/sites/default/files/2020-01/hbr-report-scaling-analytics-across-the-org.pdf">https://www.alteryx.com/sites/default/files/2020-01/hbr-report-scaling-analytics-across-the-org.pdf</a>



## Convert Your Knowledge Workers to Data Scientists



**Data Scientists** 

#### **Approaches with Limited Success**

- 1. Train Analysts to be Data Scientists
- 2. Assume Analysts can use the tools Data Scientists use

#### Are You Investing Most of Your Money on the Few?

**Used By Few – Significant Investment** 

**Used By Most – Small Investment** 

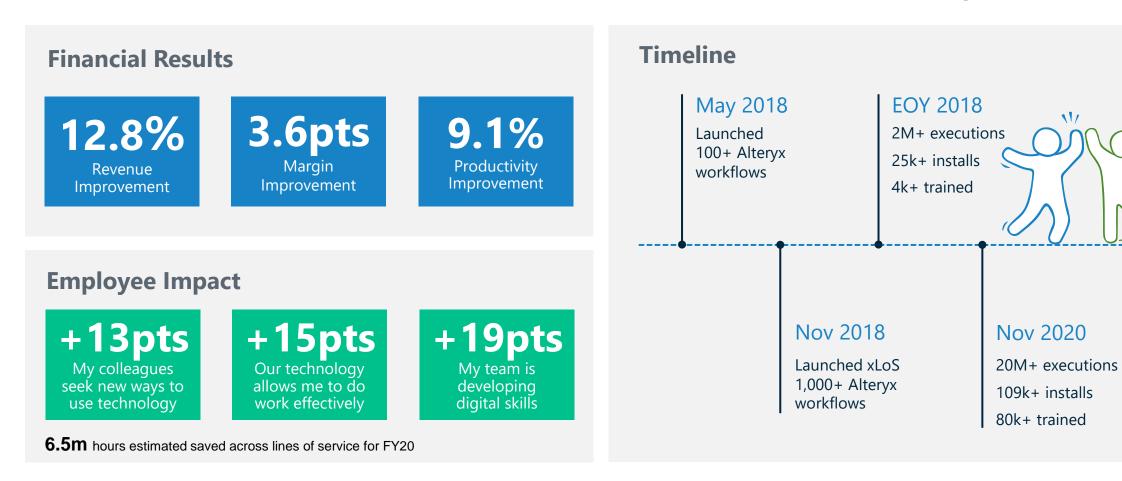


Significant investment in the few vs. the leverage of upskilling 75%+ of your workforce

## Achieving Analytic Leadership

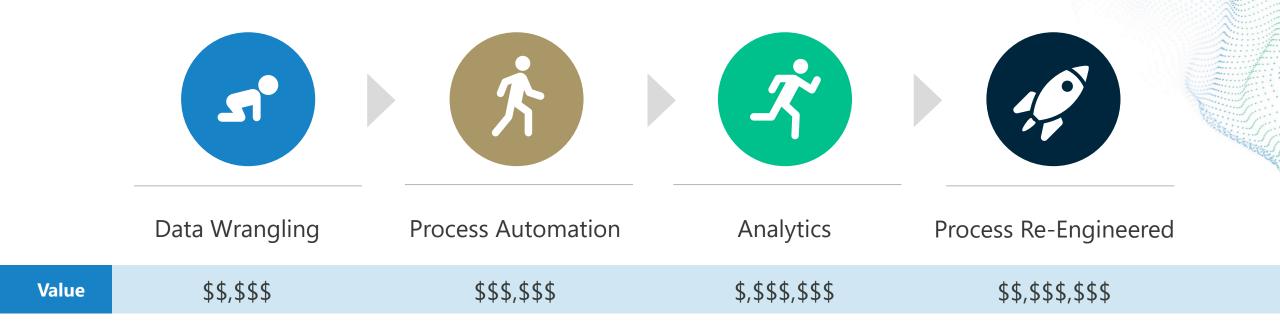
# **Knowledge Workers Data Scientists** Project 3 Project 2 Project 1 ROI

#### What Does Success Look Like – Global Consultancy



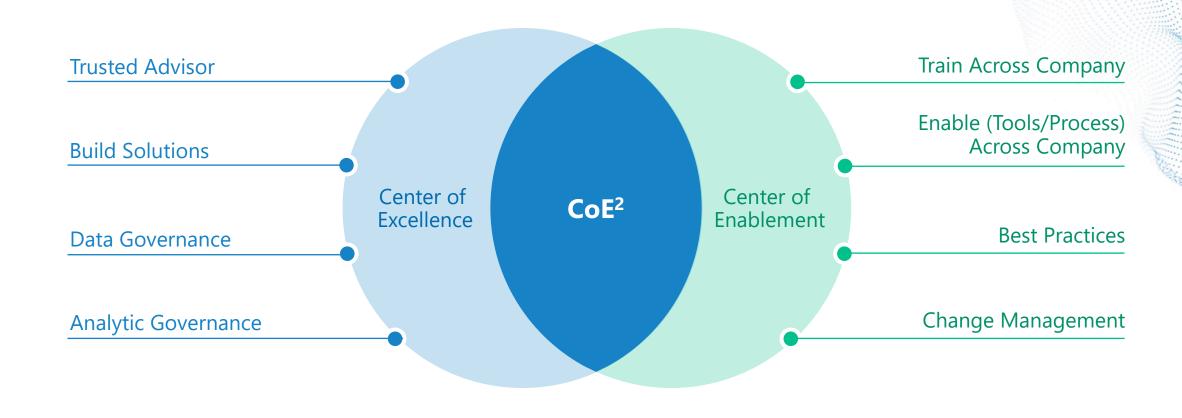
The impact of Digital Transformation can be fast and impactful on many dimensions

#### The Individual Analyst Journey



The magic is to progress your domain experts through this continuum

#### Center Of Excellence + Center Of Enablement (COE<sup>2</sup>)



The Role of the COE is Amplified

# **Every Department Needs and Wants to Make Data**Driven Decisions



Leadership from the Data Team is critical for success

**Business** 

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## Thank you

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