

# Providing Safety In Turbulent Times: Data Governance In Action

Mira Bradshaw  
03 November 2025

# Regulatory system information: Gambling

> [View a PDF version of this information](#) (PDF, 306KB)

## Description of the regulatory system

Provided by the Regulatory Services Group of the Department of Internal Affairs

### System objectives/purposes

#### Context

Each year, 7 out of 10 adult New Zealanders participate in gambling. In 2019/20 they spent \$2.25 billion on Lotteries, gaming societies/clubs/TAB NZ, and gaming machines at casinos. At the same time, \$0.71 billion was returned to New Zealanders play electronic gaming machines (EGMs or pokies) in entertainment venues or casinos.<sup>[1]</sup>

Source: [Regulatory Stewardship - Gambling - dia.govt.nz](#)

# A paradigm shift in financial crime

How to fight financial crime in a bold new era of risk

## Trends shaping the future of financial crime compliance

- Geopolitical and economic environment
- Upward trend in the cost of compliance
- Growing customer expectations
- Significant and rapid developments in AI
- Data analytics capabilities
- Compliance and efficiency

Source: [A paradigm shift in financial crime](#)

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# SkyCity Auckland to close casino for 5 days following DIA investigation

18 July 2024

SkyCity has agreed to a five-day closure of its Auckland casino following a finding of licence breaches relating to its

This resolution follows an application by the Department of Internal Affairs to suspend SkyCity's operator's licence. The closure of the SkyCity Auckland casino between

The estimated loss of income to the Crown from the closure is \$1.5 million. The estimated loss of income to the Crown from the closure is \$1.5 million. Dollars.

Source: [Press Releases - dia.govt.nz](#)

## Federal Court makes ruling in SkyCity case

[Home](#) / [News and media](#) / [Media releases](#) / Federal Court makes ruling in SkyCity case

7 June 2024

SkyCity Adelaide Pty Ltd (SkyCity) has been ordered by the Federal Court of Australia to pay a \$67 million penalty after AUSTRAC launched civil penalty proceedings against it for breaches of the *Anti-Money Laundering and Counter-Terrorism Financing Act 2006* (AML/CTF Act). The Court also ordered SkyCity to pay AUSTRAC's costs at \$3 million.

The court found that SkyCity's AML/CTF Programs failed to meet the requirements of the AML/CTF Act, and that it did not carry out appropriate ongoing customer due diligence.

Australia's free and open economy can be exploited by bad actors to launder illicit funds, and money laundering remains an intractable issue that comes with significant harm to the public. SkyCity admitted that its contraventions made it vulnerable to criminal exploitation, and exposed the Australian community and financial system to money laundering and terrorism financing risk.

SkyCity's failure to comply with the AML/CTF Act over many years allowed high-risk customers to move millions of dollars through the casino, in ways that made the source and ownership of the funds unclear.

Source: [Federal Court makes ruling in SkyCity case | AUSTRAC](#)

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## Adelaide's SkyCity casino ordered to pay \$67m fine over money laundering case

[Crime](#)

Fri 7 Jun 2024



## SkyCity Adelaide to pay \$67m over money laundering and finance terrorism case



By Yashee Sharma

7:42pm Jun 7, 2024

## Five-day closure 'significant' for Auckland casino's

and

## City Auckland casino five-day closure: how did it breach its host city's requirements? - The Front Page

[Isea Daniels](#)

Front Page podcast host • NZ Herald • 19 Jul, 2024 05:00 AM ⌚ 3 mins to read

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Information[News](#) [Appointment of Independent Monitor of SkyCity Adelaide](#)

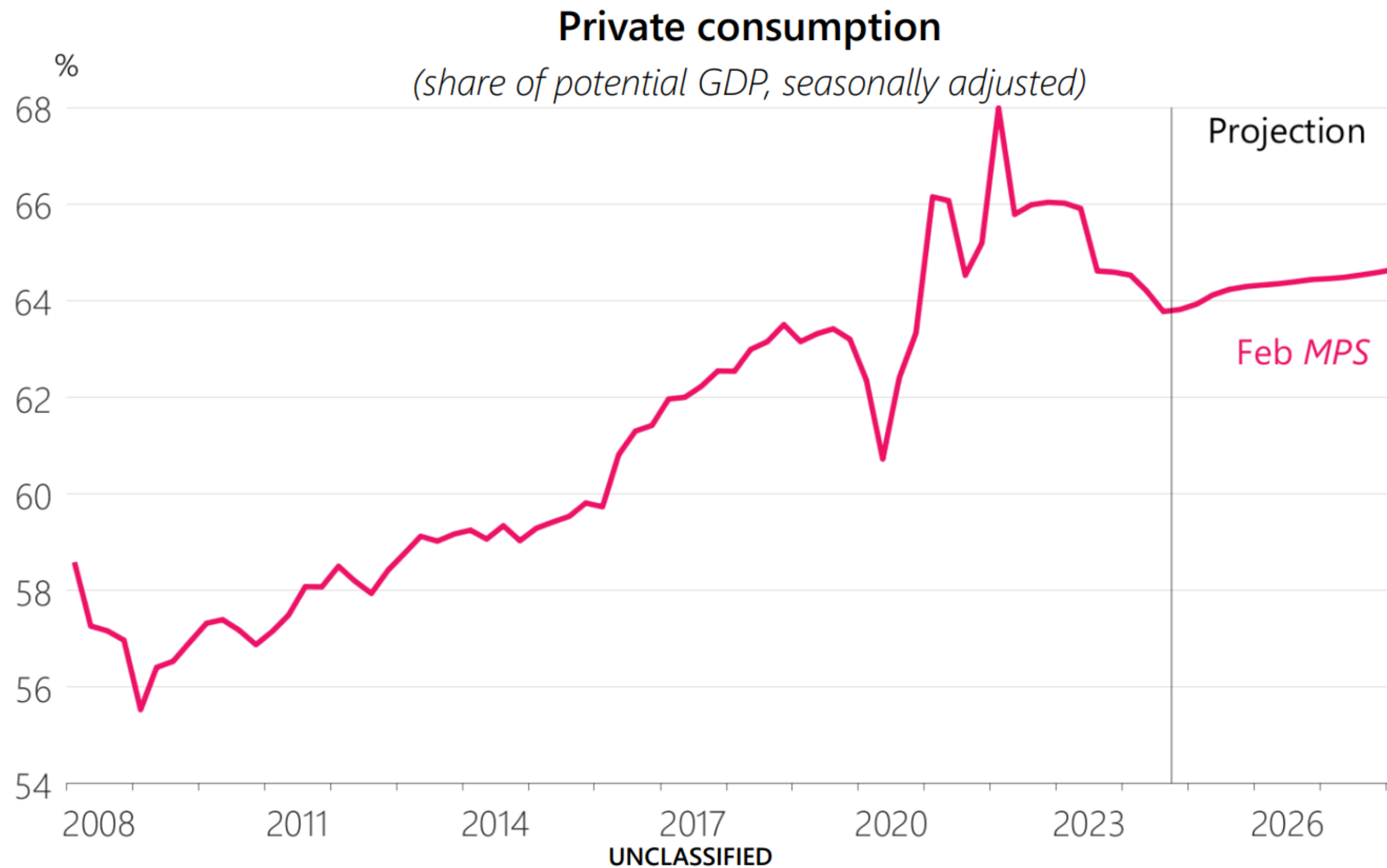
# Appointment of Independent Monitor of SkyCity Adelaide

LIQUOR, GAMBLING &amp; LOTTERIES

Media Releases

25 AUGUST 2023

Source: [Appointment of Independent Monitor of SkyCity Adelaide | Consumer and Business Services](#)



Source: Stats NZ, RBNZ estimates.

Source: <https://www.rbnz.govt.nz/-/media/project/sites/rbnz/files/publications/monetary-policy-statements/2025/feb-19224/february-2025-monetary-policy-statement-briefing.pdf>



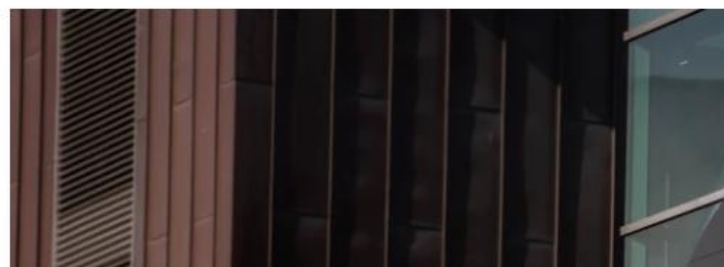
## BUSINESS

# Plans to regulate online gambling welcomed by SkyCity

6:01 am on 20 March 2024

**Nona Pelletier**, Senior Business Reporter[@NonaPelletier](#) [nona.pelletier@rnz.co.nz](#)

newsroom.

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## BUSINESS

## Few options, tough enforcement: SkyCity's online pokies wishlist

*Hot off the back of a string of reputational nightmares, SkyCity wants to position itself as a safe pair of hands for online gambling*Source: [Few options, tough enforcement: SkyCity's online pokies wishlist - Newsroom](#)









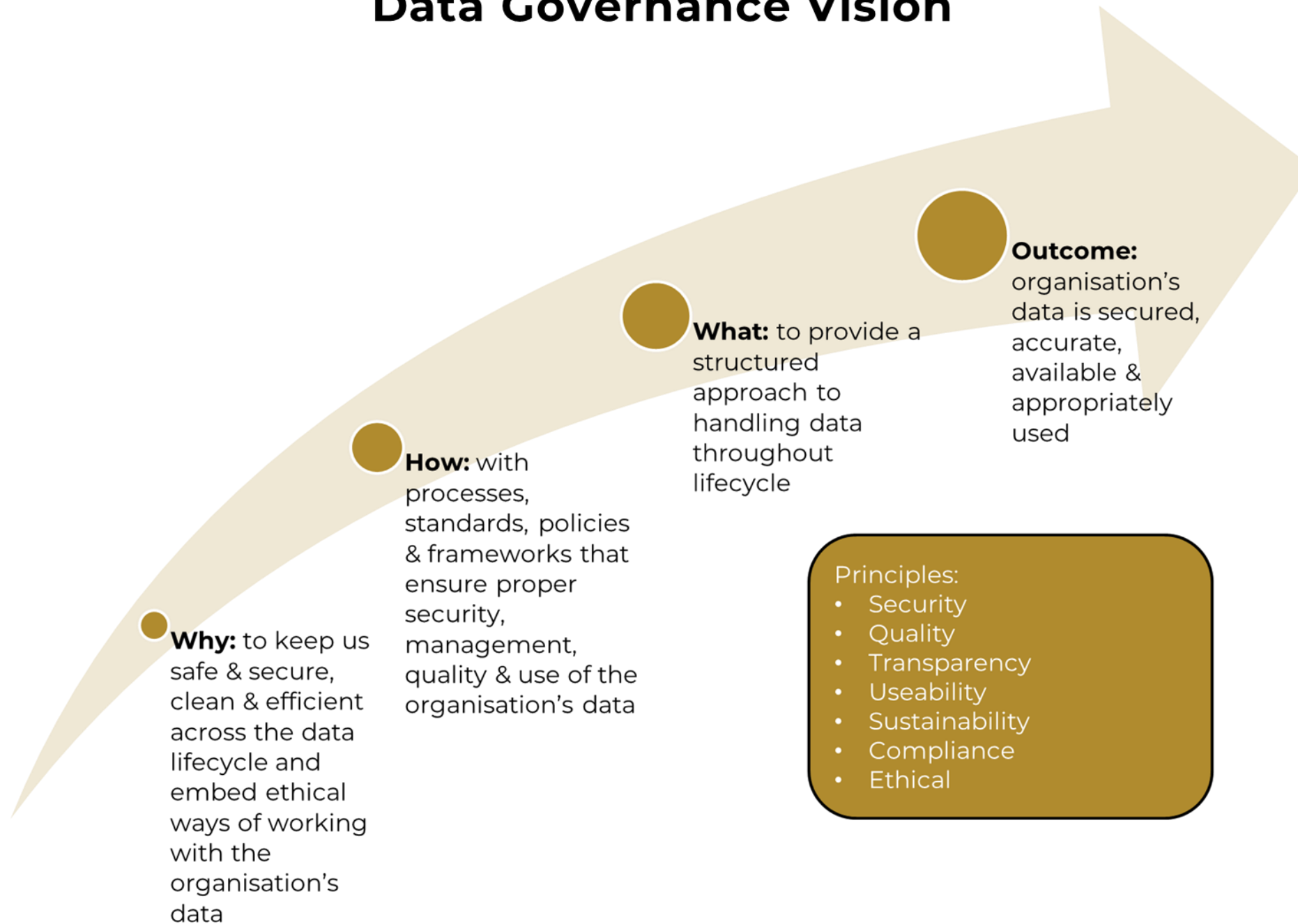






# Started with a vision and a charter

## Data Governance Vision



SkyCity Entertainment Group Limited

### Data Governance Charter

November 2024

#### Purpose

To drive the outcome of protecting SkyCity's data so that it is secured, accurate, available and appropriately used, the purpose of Data Governance is:

- To keep SkyCity's data lifecycle safe and secure, clean, and efficient
- To embed ethical and sustainable ways of working with SkyCity's data
- To introduce, update and amend policies, standards, and processes as required that ensure proper security, management, quality, and use of SkyCity's data
- To ensure a structured and consistent approach to handling data throughout its lifecycle
- To foster a data culture within SkyCity where staff are empowered to manage, understand and use data that is relevant to their roles
- To establish a data ownership/stewardship structure at SkyCity, including clear accountabilities and processes, to ensure that data stakeholders' needs are met and appropriately protected
- To support SkyCity's compliance activities – either those driven by external regulatory requirements or internal programmes such as Host Responsibility, Financial Crime, and Information Security – with high quality, timely, relevant, useable and trusted data

# Delivered a cohesive suite – Policy and Standards

SkyCity Entertainment Group Limited

## Data Governance Policy

Policy Owner	Chief Information Officer
Policy Approvers	SLT Risk & Assurance Committee
Approval Date	May 2025
Review Cycle	Annual in first year Two yearly after first year Or upon material trigger events <sup>1</sup>
Next Review Date	May 2026

SkyCity Entertainment Group Limited

## Data Quality Standard

Standard Owner	Group General Manager Data Value
Approved by	Chief Information Officer
Approval Date	May 2025
Review Cycle	Annual during first year Two yearly after first year Or upon material trigger events <sup>1</sup>
Next Review Date	May 2026

SkyCity Entertainment Group Limited

## Critical Data Elements (CDE) Standard

Standard Owner	Group General Manager Data Value
Approved By	Chief Information Officer Group General Manager Data Value Group General Manager Host Responsibility Group General Manager Financial Crime
Approval Date	May 2025
Review Cycle	Annual in first year Two yearly after first year Or upon material trigger events <sup>1</sup>
Next Review Date	May 2026



- Data Governance Roles & Responsibility Standard
- Data Classification Standard (Sep 2025)
- Data Retention & Purge Standard (Sep 2025)















